

Senior Controller, Customer Service Delivery

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Company: fast

Location: Luxemburg City

Category: office-and-administrative-support

Competencies

Solid knowledge of satellite communications techniques, architecture, and protocols

Sound knowledge of DTH platforms, IP networks and Internet infrastructure (BGP/DNS/IPV6 etc.) and/or Broadcast systems and technologies

(DVB/Multiplexing/Contribution/Distribution)

Operating knowledge of VSAT platforms and associated systems

Working knowledge of systems and server infrastructure (Linux/Windows)

Oriented on customer experience

Results-oriented with the ability to provide accurate reporting as required

Ability to work in a team environment, and independently as required

Good analytical and problem-solving skills

Motivated to continuously acquire new knowledge and competencies

Inspired to develop/improve the working environment

Tangible improvements to systems under personal responsibility

Excellent written and oral communication skills

Good level of English

Qualification & Experience

An electronics/telecommunications/ICT (BS/MS) degree, or equivalent qualifications and experience

Theoretical and practical knowledge of satellite communications, networking and/or IT systems

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