

KEYTEO - Business Analyst Bank

[Apply Now](#)

Company: KEYTEO

Location: Luxembourg

Category: computer-and-mathematical

Pourquoi rejoindre KEYTEO Luxembourg ?

Chez Keyteo Luxembourg, nous sommes une Société de Conseil spécialisée dans les domaines de la Stratégie Digitale et de l'Expertise Métier.

Nous accompagnons nos clients dans les secteurs de la Banque, Assurance Finance et Télécommunications, dans leurs objectifs de transformation et d'optimisation.

Après plus de 7 ans d'existence sur le marché du Grand-Duché, notre structure indépendante et en pleine croissance réunit aujourd'hui une quarantaine de collaborateurs investis chez nos clients, sur leurs projets.

Voici quelques exemples de domaines sur lesquels nous intervenons :

Risques, Réglementaire, Conformité, Paiement, Digital, Cyber Sécurité, Data, & Infrastructure.

Comment te projeter chez KEYTEO Luxembourg ?

En tant que Consultant KEYTEO, tu bénéficieras d'un environnement de travail dynamique, des opportunités pour Booster ta carrière, une culture d'entreprise saine qui valorisera ton épanouissement personnel (Onboarding, Event, Formation...)

Tu bénéficieras d'un suivi régulier avec ton référent RH et ton Business Manager, l'idéal pour assurer et optimiser ton expérience chez KEYTEO !

Notre structure à taille humaine véhicule trois valeurs principales qui nous tiennent à cœur :

Passion : Nous sommes motivés par la passion de réussir et de relever de nouveaux défis. Notre ambition est d'atteindre les exigences techniques, fonctionnelles et méthodologiques sur chaque projet.

Transparence Notre approche, au travers des valeurs humaines, se veut transparente envers nos collaborateurs et nos clients. Notre mode de collaboration pérenne s'établit sur la confiance afin de fournir la meilleure qualité de service, adapté à chaque environnement.

Convivialité : Nous accordons un intérêt majeur au capital humain, pour que chaque personne de notre communauté puisse s'épanouir. Nous sommes persuadés que la convivialité contribue à une meilleure collaboration et permet de générer l'implication de chacun. Pour plus d'informations sur notre actualité et nos opportunités, n'hésite pas à prendre contact avec nous sur nos réseaux :

· LinkedIn : Web : Instagram : @Keyteogroup

· Facebook : E-mail : Activities

Your mission is to design, develop, manage, harmonize and phase out commercial products, services, channel formulas and processes in the scope of the tribe. This involved the implementation of the following activities.

Contribute actively to all events of the Agile Way of Working by asking, answering and challenging. You act as a moderator and enhance the way of working structurally. You ensure that priorities are made.

Participate in the Squad and Chapter meetings and in the standard Kanban events for the Squad Stand up meetings, replenishments, and retrospectives.

Undertake data analyses and interviews and introduce measuring instruments to understand how to improve the customer journey. You ensure all suggestions for improvements and solutions are validated by data.

Optimize processes in a customer friendly way to maximize customer and business value.

Deliver the customer journey strategy, manage the stakeholders, formulate the product/service-, process- and channel policy in line with external regulations, risk and compliance policies.

Truly understand your products, services and customer processes end-to-end and you keep this knowledge up to date.

Have deep understanding of the customer journey by monitoring customer satisfaction, availability, costs/revenue and process quality.

Can be involved in resolving customer complaints & incidents.

by applying your expertise, develop new techniques, new monitoring standards, new products & process and improve current ones.

apply expert distribution knowledge to develop new and improve current distribution practices that set market standards.

could be external speaker and contribute to industry knowledge.

Required profile

Competencies / Behaviour:

Ability to manage a very diverse set of stakeholders with very different priorities.

Being curious, invest time to master your end-to-end product processes and stay up to date on markets trends, risks and product information.

Knowing what is going on with the customer, put himself/ herself in customers' shoes, assess the wishes and needs of customers and anticipate on this.

Having strong analytical & judgement skills to recognize key information, identify problem, establish connections and validate before acting.

Having deep knowledge of the customer's business and banking processes and integrate acquired knowledge into performance of tasks.

Ability to develop a long-term vision.

Ability to take initiatives to improve products, processes and channel policies - ensure that creative ideas are implemented.

Supporting the agile organization & to perform as a team, trust and encourage each other and give feedback to promote continuous improvement & team development.

Focusing on what you're good at as your role covers a wide area of activities.

Experience:

Master or Bachelor degree, with at least 3 years of experience in similar job or function in relation with Business clients.

Specific knowledge of Business client's environment will be considered as an asset

Languages:

Fluent in English (written and speaking) & French.

Salary

According to the profile

[Apply Now](#)

Cross References and Citations:

- 1. KEYTEO - Business Analyst Bank** [NgojobsJobs Luxembourg Ngojobs](#) ↗
- 2. KEYTEO - Business Analyst Bank** [Pediatricjobsnearme Jobs Luxembourg Pediatricjobsnearme](#) ↗
- 3. KEYTEO - Business Analyst Bank** [Searchenginejoblistings Jobs Luxembourg Searchenginejoblistings](#) ↗
- 4. KEYTEO - Business Analyst Bank** [Jobsqatar Jobs Luxembourg Jobsqatar](#) ↗
- 5. KEYTEO - Business Analyst Bank** [Softwareengineeringjobs Jobs Luxembourg](#)

Softwareengineeringjobs ↗

6. **KEYTEO - Business Analyst Bank Researchjobs Jobs Luxembourg Researchjobs ↗**
7. **KEYTEO - Business Analyst Bank Srilankajobs Jobs Luxembourg Srilankajobs ↗**
8. **KEYTEO - Business Analyst Bank Sqljobs Jobs Luxembourg Sqljobs ↗**
9. **KEYTEO - Business Analyst Bank Nairobijobs Jobs Luxembourg Nairobijobs ↗**
10. **KEYTEO - Business Analyst Bank Philadelphiajobs Jobs Luxembourg Philadelphiajobs ↗**
11. **KEYTEO - Business Analyst Bank Polandjobs Jobs Luxembourg Polandjobs ↗**
12. **KEYTEO - Business Analyst Bank Datasecurityjobs Jobs Luxembourg Datasecurityjobs ↗**
13. **KEYTEO - Business Analyst Bank Phoenixjobs Jobs Luxembourg Phoenixjobs ↗**
14. **KEYTEO - Business Analyst Bank Techgiantcareers Jobs Luxembourg Techgiantcareers ↗**
15. **KEYTEO - Business Analyst Bank Egyptjobs Jobs Luxembourg Egyptjobs ↗**
16. **KEYTEO - Business Analyst Bank Australiajobscareer Jobs Luxembourg Australiajobscareer ↗**
17. **KEYTEO - Business Analyst Bank Venezuelajobs Jobs Luxembourg Venezuelajobs ↗**
18. **KEYTEO - Business Analyst Bank Hairjobs Jobs Luxembourg Hairjobs ↗**
19. **Keyteo - business analyst bank Jobs Luxembourg ↗**
20. **AMP Version of Keyteo - business analyst bank ↗**
21. **Keyteo - business analyst bank Luxembourg Jobs ↗**
22. **Keyteo - business analyst bank Jobs Luxembourg ↗**
23. **Keyteo - business analyst bank Job Search ↗**
24. **Keyteo - business analyst bank Search ↗**
25. **Keyteo - business analyst bank Find Jobs ↗**

Source: <https://lu.expertini.com/jobs/job/keyteo-business-analyst-bank-luxembourg-keyteo-8c12378b20/>

Generated on: 2024-05-04 by Expertini.Com