

Luxembourg Jobs Expertini®

IT-Supportmitarbeiter/in, IT-Supporter/in

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Company: OSI Food Solutions Germany GmbH

Location: Luxembourg

Category: other-general

Ticketsysteme, IT-Service, IT, IT-Support, Hardware

As an internationally active company in the food sector, we are part of the globally operating, owner-managed OSI Group. We are a leader in the development and manufacture of high-quality products for system catering and food retail.

For our Service & Support team in Duisburg we are looking for a

IT Service and Support Specialist (m/f/d)

What we expect

Completed vocational training in IT systems engineering or comparable training

Sound knowledge in the areas of application, hardware, network, telephony and ICT service operation

Service and solution-oriented way of working, good English skills and team player qualities

Knowledge of using a ticket system and experienced customer support

Several years of experience in IT support and service

Willingness to cover IT service hours from Monday to Friday from 06:00 to 20:00

What you can expect

First and second level IT support for all European branches as well as support for users in

resolving simple faults

Preliminary analysis of error messages and questions and initiation of problem solutions, involving other responsible departments if necessary

Checking and initiating necessary maintenance and servicing measures

Informing users about the correct use of existing systems and tools

Evaluating system messages and initiating interim and alternative measures in the event of faults

What we offer

We are a company with flat hierarchies, short decision-making paths and a strong customer focus in a special market. We know that the commitment of our employees is the basis of our success. That's why we encourage you by giving you responsibility quickly and developing you according to your talents.

Further benefits:

Attractive salary package with vacation pay and special annual allowance in accordance with the company collective agreement

Company pension scheme

30 days of vacation per calendar year

Special leave days

Flexible working hours

Work in a modern and future-oriented working environment

Experienced management, friendly international colleagues and respectful cooperation

Familiar working atmosphere at a global hidden champion in the food industry

Free parking on site

Conveniently located near the A40

Possibility of preventive medical check-up by company doctor

Canteen (subsidized)

Free drinks

Various team events

Employee purchase of own products

Employee discount at a local fitness club

We look forward to receiving your online application, stating your salary expectations and possible starting date.

OSI Food Solutions Germany GmbH

Human Resources - Hochstraße 175 - 47228 Duisburg - www.osieurope.com

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